

# AGA

## WATERMARK INFORMATION SHEET

Where to go for more information: [www.aga.asn.au](http://www.aga.asn.au)

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### ATTENTION: MANAGING DIRECTORS, GENERAL MANAGERS and PRODUCT APPROVALS MANAGERS



Questions that you may want to ask yourself to make informed decisions about your plumbing related product certification needs – the **WaterMark**.

#### Q: What's the current status regarding product certification requirements for plumbing related products in Australia?

The National Certification of Plumbing and Drainage Products Scheme (known as the NCPDP) which incorporated StandardsMark, WaterMark and TypeTest Mark has been replaced by a new scheme which is based on a single mark – a WaterMark with two levels of certification (known as the WaterMark Certification Scheme (WMCS)). This new scheme will facilitate the certification and authorisation of plumbing and drainage products in accordance with the Plumbing Code of Australia. Procedures for certification of plumbing and drainage products are detailed in AS 5200.000-2006.

#### Q: Who can issue certifications/licences for plumbing products under the WMCS?

For many years customers have not been able to choose a preferred Conformity Assessment Body (CAB) when getting plumbing products certified but the new scheme has opened the door for competition and you now have a real choice. **AGA** is one of a number of organisations now able to offer you Watermark certification services and issue you with a WaterMark Licence.

#### Q: Who is AGA?

If you are asking this question – it's probably because your business has had no involvement with gas related products – otherwise you most certainly would know about us.

AGA is a not-for-profit industry association with an impressive product certification history spanning well over 40 years. Until now, our focus has been on gas equipment and our customer base currently holds over 1800 individual product certifications. We are based in Melbourne's South East (Braeside) and have representatives in NSW and Queensland. For more information about AGA - call us on (03) 9580 4500 or refer to [www.aga.asn.au](http://www.aga.asn.au).

#### Q: Why should I choose AGA as my preferred CAB?

Good question! Price, quality of product and speed of delivery will probably be at the top of your list. AGA prides itself on its excellent service history and its longstanding commitment to provide high quality competitive certification services to the benefit of industry, regulatory authorities and end users. AGA has an impressive record in contributing to the safety, reliability and energy efficiency of products sold to Australian & international consumers.

In developing our WaterMark certification capability we have been mindful of the need to consider industry concerns with respect to product certification costs and our responsiveness to customer service needs. We believe we can offer you an effective Watermark certification solution at a very competitive price—and invite you to visit our website for more detailed information.

#### Q: Is it possible to transfer an existing certification/licence from my current CAB to AGA?

Absolutely. You can transfer your existing certification/licence to AGA provided you can produce sufficient information to confirm that all certification matters are satisfactory and up to date. Talk to us to find out how easy it is.

#### Q: How much does it cost to transfer a certification/licence?

It costs you nothing to transfer your certification/licence to AGA. Only fees associated with ongoing certification will apply. AGA's pricing structure is published on [www.aga.asn.au](http://www.aga.asn.au) and we're happy to discuss any specific questions with you individually.

#### Q: I have some more questions about AGA and the WaterMark Certification Scheme – what should I do?

Please contact our office – we are happy to answer all your questions and discuss your particular needs. We also encourage you to make an appointment with one of our technical staff members. You can visit the AGA website [www.aga.asn.au](http://www.aga.asn.au) to gain further information about AGA and to download the information kit for plumbing products.

**AGA** – the name to trust in product certification

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# Who can I talk to at AGA about getting a **W**ATERMARK Licence?

Just some of the AGA technical team that can advise you about our WaterMark certification services (please email any one of them or call the AGA switchboard):-



**AGA General Manager: Chris Wealthy**  
(email: [cwealthy@aga.asn.au](mailto:cwealthy@aga.asn.au))

**Chris** has extensive industry experience supported by a Bachelor of Engineering Degree and postgraduate studies in the UK. Importantly, over the years Chris has developed a thorough appreciation of issues related to high quality technical service delivery. Joined the AGA in 1993, and in 1995 was promoted to the position of Manager, Certification Services. Following organisational restructuring in January 2004, appointed to the position of General Manager. His extensive experience and knowledge in the appliance and equipment sector greatly benefits industry as he continues to lead AGA's Product Certification activities.



**AGA Manager, Electrical/Water Certifications: Ivan Marsic**  
(email: [imarsic@aga.asn.au](mailto:imarsic@aga.asn.au))

**Ivan** has significant technical experience and extensive knowledge across a wide range of products. He holds a Bachelor of Applied Science (Physics and Computing) and has over recent years completed specialist technical training locally and in the UK in preparation for AGA's expansion into the electrical and plumbing markets. Before joining AGA in 1995, Ivan worked in the R&D department of a large Australian appliance manufacturer.



**AGA Certification Coordinator: Brian Hedger**  
(email: [bhedger@aga.asn.au](mailto:bhedger@aga.asn.au))

**Brian** has well over 30 years experience in the plumbing product sector, specifically assessing applications for Watermark licences. A previous auditor with SAI Global, and a highly regarded Watermark consultant prior to joining us, Brian is now a trusted and experienced member of the AGA team.



**AGA Certification Coordinator: Billy Tabourlos**  
(email: [btaborlos@aga.asn.au](mailto:btaborlos@aga.asn.au))

**Billy** has been with AGA for almost three years and holds a Bachelor of Science Degree as well as an Honours Degree in Mechanical Engineering from the University of Melbourne. He has completed a series of specialist technical training courses in support of his involvement in the AGA WaterMark and Electrical programmes and has spent time in Europe as part of an Engineering Design Team. He also speaks Greek and Italian.



**AGA Certification Coordinator: Jason Treseder**  
(email: [jtreseder@aga.asn.au](mailto:jtreseder@aga.asn.au))

**Jason** has been with AGA for almost three years and holds a Bachelor of Science Degree as well as an Honours Degree in Engineering from the Australian National University in Canberra. He has also completed a series of specialist technical training courses in support of his involvement in the AGA WaterMark and Electrical product certification programmes, including a UK based course delivered by world class specialists from Advantica, a prominent European Notified Body.

**YOUR OPPORTUNITY:** If you would like to receive electronic copies of AGA newsletters and other periodical product certification information, please visit our website [www.aga.asn.au](http://www.aga.asn.au) and send us a request, together with your email details, via the Customer Feedback option that appears on every web page (as reproduced below).

Customer Feedback

Contact the AGA Office Switchboard: +613 9580 4500

